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A definition of each existing customer class and outline of the types of uses characteristics/requirements for customers of each customer class, and all materials developed by Hydro with respect to considering possible customer class revisions (e.g., class consolidation, addition of new classes). [The Cost of Service Study appears to presume that Hydro has proposed no class redefinition or consolidation.]

Manitoba Hydro's Cost of Service Study is based upon its current customer class definitions. Please see the Rate Schedules attached to Order 77/15 for a description of the application of the respective rate schedules by customer class.

http://www.pub.gov.mb.ca/pdf/15hydro/77-15.pdf

Manitoba Hydro notes that the structure of domestic customer classes was examined by Christensen Associates in its 2012 report, found at Appendix 5 of the Cost of Service submission dated December 4, 2015. As noted at page 4, the consultant found that:

"MH's and Centra's domestic rate class definitions appear to be practical, stable, and in line with practice elsewhere. Additionally, the definitions do not appear to be raising costing issues."

Manitoba Hydro is not considering any revisions to customer classes at this time.

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