



Are you tired of paying for postage and late fees?

Pre-authorized Payment Plan is an easy way to make scheduled payments for your Manitoba Hydro bills; you'll have no more postage or missed payments with late fees.

The amount due is automatically withdrawn from your financial institution on your bill's due date. You will continue to receive bills with the amount due and date of your withdrawal. Withdrawals will be for a variable amount unless all metered services are on the Equal Payment Plan.

All Canadian financial institutions participate with no additional charges over a paper cheque. If there is not enough money for the withdrawal, a second attempt will be made. As Manitoba Hydro and most financial institutions charge a non-sufficient funds (NSF) fee, we encourage customers to carry overdraft protection.

For more information, phone 204-480-5900, 1-888-624-9376, or 1-204-360-6154 (Deaf Access Line - TTY).

To enrol or make changes to your Pre-authorized Payment Plan, please complete and sign this form. If you are enrolling more than two accounts, please complete another application.

You can attach an unsigned VOID cheque **OR** complete the Financial Institution (FI) information at right:

PRE-AUTHORIZED PAYMENT PLAN APPLICATION

Last name(s)	First name(s)
Business name	
Daytime phone no.	Email
Manitoba Hydro account no. 1	Manitoba Hydro account no. 2
Service address no. 1	Service address no. 2
City/town no. 1	City/town no. 2

FI name	Type of FI account (<i>check one</i>) <input type="checkbox"/> Personal <input type="checkbox"/> Business
FI address	

Use the following sample and coding on the bottom of your cheque to provide:

Cheque no. FI transit no. FI no. Your FI account no.

FI transit no. (5 digits)	FI no. (3 digits)	Your FI Account no.
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This Pre-authorized Payment Plan Agreement may be cancelled by either party at any time, subject to providing notification of at least one day but not more than 30 days. Please contact Manitoba Hydro to cancel this agreement.

You have certain recourse rights e.g. reimbursement if any withdrawal does not comply with this agreement. Please contact Manitoba Hydro if you have any questions about a specific withdrawal.

Your financial institution or **payments.ca** can provide more information about cancellation or your recourse rights.

Choose any one of the following options for sending in your application and VOID cheque **OR** FI information:

Mail to:

Manitoba Hydro
Customer Billing
360 Portage Ave.
Winnipeg MB R3C 0G8

Scan and email to:

PAPP@hydro.mb.ca

Deliver to:

Any Manitoba Hydro office

I/We (include all required signatures) authorize Manitoba Hydro to begin automated withdrawals for payment of my Manitoba Hydro bill(s) from the FI identified on my VOID cheque or in the above FI information.

Authorized Signature no. 1	yyyy mm dd
Authorized Signature no. 2	yyyy mm dd

This personal information is being collected under the Program Activity and the *Public Utilities Board Act*. The purpose is to provide the customer electronic payment functionality. Other uses and disclosures may be to provide information to internal and external auditors as part of a sample audit, electronic system to administer customer accounts and Manitoba Hydro officials on a "need to know" basis. It is protected by the protection of privacy provisions of *The Freedom of Information and Protection of Privacy Act*.

Combine the Pre-authorized Payment Plan with the **Equal Payment Plan** and make your budgeting easier too. To apply, go to **hydro.mb.ca** and search for "Equal Payment Plan" or check one or both services below:

Electricity Natural Gas

Access your bill information and track energy usage online. Sign up now at **hydro.mb.ca/online_account/**