Firm price quotation
Manitoba Hydro will provide you with a cost quotation for electric/gas service installation. Return the Electric Service Agreement/Application and Contract for Natural Gas Service and any payment, if required, to your local Manitoba Hydro office. An in-service date will then be determined. Manitoba Hydro normally requires a minimum of 90 days to meet a requested in-service date once a Contract/Agreement is signed.

Easements
In accordance with the Real Property Act, utility easements (Right-of-Way) may be required to service your property. It is your responsibility to obtain the easement(s).

Brush clearing and grading
Manitoba Hydro is responsible for determining line routes. Once a route to your property has been identified, you are responsible for the clearing of trees, bushes and other brush including the removal of logs, debris and/or snow. Prior to construction of the line route, you must establish a final grade level.

Missing survey monuments
The Municipalities are responsible for the cost of replacing any lost or disturbed outline monuments required by Manitoba Hydro for construction. You are responsible for contacting a Manitoba Land Surveyor to liaise with the Municipality on your behalf to have the necessary monuments restored.

Permits
Before commencing work, contractors or others responsible for carrying out the work shall first obtain a permit from the inspection authority. Manitoba Hydro will not connect any service until the work has passed inspection.

Principal residence
A residence that is a customer’s main or fixed address where the customer:
- claims the Manitoba Property Tax Credit; or
- is assessed the Chief Place of Residence Levy by Manitoba Conservation, for a residence within a provincial park.

Seasonal residence
A residence that is not a principal residence and that is used on an intermittent or casual basis.

Distributed generation
You shall install, operate and maintain any generation equipment connecting to the Manitoba Hydro system in a safe and reliable manner and in accordance with Manitoba Hydro’s requirements and applicable laws including safety and/or engineering codes.

General notes
- In some instances, before installation of the line can begin, Manitoba Hydro must wait for authorization from public authorities.
- Manitoba Hydro normally supplies overhead lines. Underground lines are available, and requests are dealt with on an individual basis.
- An allowance may be applied toward the cost of three phase service if the following condition exists: a single unit of inductive load 20 hp (kVA) and greater. Otherwise, the allowance is applied toward the cost of single-phase service of equivalent capacity (commercial applications only).