Manitoba Hydro
energy for life

Fixed Rate Gas Commodity Service

Large Volume – Contract for Gas Commodity Supply

(Customers consuming more than 5,000 m³/year of natural gas)

Customer account information

Customer name *(as it appears on my Manitoba Hydro natural gas bill)*		Manitoba Hydro account no. *(Customer and Premise no.)* –
Contact person *(for non-residential accounts only)*		
Service address *(as it appears on my Manitoba Hydro natural gas bill)*	City/town	Postal code
Phone no. *(Daytime)*	Phone no. *(Alternate)*	Email

Rate class

☐ Residential ☐ Commercial Small General Service (SGS) ☐ Large General Service (LGS) ☐ Do not know

ENROLMENT PERIOD: November 3-27, 2026

Availability is limited. Applications are processed on a **first come, first served basis**.

Fixed Rate Gas Commodity Service options: Choose your preferred option. Check **one** box only.

☐ **1 YEAR** rate: 10.77¢/m³ – February 1, 2027, to January 31, 2028.

☐ **3 YEAR** rate: 12.06 ¢/m³ – February 1, 2027 to January 31, 2030.

☐ **5 YEAR** rate: 12.66¢/m³ – February 1, 2027 to January 31, 2032

Centra Gas/Manitoba Hydro's current Quarterly Gas Commodity Rate is available at www.hydro.mb.ca or by calling 1-888-624-9376.

Initials

Initial this box to acknowledge that you have read the Fixed Rate Gas Commodity Service Terms and Conditions on page 2 of this contract.

Signed by (Customer) *(your name must appear on your bill in order to sign up)*	yyyy mm dd

This personal information is being collected under the authority of the Fixed Rate Gas Commodity Service program. The purposes are for provision of utility products and services, for development, evaluation, implementation, and administration, of energy-related programs, and assessment and reporting of corresponding consumption savings and credits, and for management and administration of customer accounts, contracts, and billings. Other uses and disclosures may include the Manitoba Public Utilities Board and other government entities for reporting and administration purposes, program partner(s), energy advisors, and external auditors, for purposes relating to the programs, and Manitoba Hydro officials on a "need to know" basis. It is protected by the Protection of Privacy provisions of *The Freedom of Information and Protection of Privacy Act*. If you have any questions about the collection, contact the Program Coordinator - Fixed Rate Service at Manitoba Hydro, 360 Portage Ave. (2), Winnipeg, MB R3C 0G8 or telephone 1-888-624-9376.

Customer submission checklist

Prior to submitting this contract, ensure you have:

- **Completed** the customer account information section **above in full**.
- **Selected a Fixed Rate option on the left.**
- **Reviewed** the Terms and Conditions on page 2 of this contract AND **initialed** the box on the left.
- **Kept a copy** of each form for your records.

Contact information

If you have any questions, contact Manitoba Hydro at 1-888-624-9376 or via email fixedrate@hydro.mb.ca.

Submission instructions

There are two submission methods available:

1. **Drop off** at your local Manitoba Hydro office.
2. **Mail to** Manitoba Hydro, c/o Fixed Rate Service, 360 Portage Ave. (14), Winnipeg, MB R3C 0G8.

Note: Submission of the Contract for Centra Gas/Manitoba Hydro's Fixed Rate Gas Commodity Service **does not** guarantee participation in the rate option selected as space for these offerings is limited. Manitoba Hydro will contact you in writing to advise whether or not your application for the Fixed Rate Gas Commodity Service was successful.

MANITOBA HYDRO USE ONLY

District office staff

DATE AND TIME RECEIVED	yyyy mm dd	hh mm

Regional representative name *(print)*	Employee no.
District office	

DATE FORWARDED TO HEAD OFFICE	yyyy mm dd

Application no.

Head office staff

DATE AND TIME RECEIVED	yyyy mm dd	hh mm

Regional representative name *(print)*	Employee no.

PLEASE RETAIN A COPY FOR YOUR YOURSELF AND SEND THE ORIGINAL COPY TO MANITOBA HYDRO.

To request accessible formats visit hydro.mb.ca/accessibility.

Fixed Rate Gas Commodity Service Contract

Terms and Conditions

PF629A/r

Centra Gas Manitoba Inc. (the Corporation), a wholly owned subsidiary of Manitoba Hydro, is authorized and entitled to sell and distribute natural gas;

This is a binding legal Contract between myself and the Corporation for the purchase of Fixed Rate Gas Commodity Service. The Corporation and I agree to the following:

1. **Terms of This Contract.** The Corporation will provide Gas Commodity to me by the terms of this Fixed Rate Gas Commodity Service Contract and the Terms and Conditions of Service as set out in the Schedule of Sales and Transportation Rates and Services, as amended and approved from time to time by the Manitoba Public Utilities Board ("PUB"). The Corporation's Terms and Conditions of Service apply to this Contract and form part of the Contract between me and the Corporation. Where there is a discrepancy between the Terms and Conditions of Service and the terms of this Contract, the terms of this Contract shall apply. A copy of the Schedule of Sales and Transportation Rates and Services is available on the Corporation's website at www.hydro.mb.ca
2. **Gas Commodity Rate.** I will purchase Gas Commodity from the Corporation at the fixed rate as I have selected above, plus applicable taxes. **I understand that the rate that I agree to pay to the Corporation may be higher or lower than the Corporation's Quarterly Gas Commodity Rate over the term of this Contract.**
3. **Gas Commodity Only:** This contract is for the purchase of Gas Commodity only. The Corporation will bill me for all other applicable rates and charges associated with the provision of natural gas service at rates that are approved by the PUB and subject to change from time to time. The fixed rate provisions only apply to the Gas Commodity charges on my bill. I understand that I am required to pay all other applicable charges to the Corporation.
4. **Eligibility for Service:** I confirm that I am not currently, or as of the starting date of this Contract will not be, under contract with a gas marketer for the supply of my Gas Commodity to this address.
5. **The Corporation's Use of My Consumption History:** I understand that the Corporation will determine gas needs on my behalf based on my historical gas usage. I hereby authorize the Corporation to use this information to estimate my future consumption and for its corporate purposes in evaluating the performance of the Fixed Rate Gas Commodity Service.
6. **Early Termination:** Subject to paragraph 7, in the event that I elect to terminate this Contract or if I am in breach of this Contract during the term of this Contract, I agree to pay the Corporation an amount equivalent to the estimated costs to be incurred for the provision of fixed rate, fixed term Gas Commodity supply over the remainder of the term of the Contract and for compensating Manitoba Hydro for the risks inherent in providing fixed rate, fixed term Gas Commodity supply under the Contract. That is, the following formula will be used to calculate the Early Termination Fee: (Self-Insurance Risk Premium + Program Cost Rate) x Estimated Remaining Normalized Weather Volumes under the contract.
7. **Termination upon a Move:** In the event that I transfer ownership of the property at the service address or terminate my lease for the service address during the term of the Contract, I understand that this contract will terminate. No early termination costs will apply.
8. **Assignment:** This Contract may be assigned by the Corporation to a related corporate entity without notice or consent. This Contract may, with the consent of the PUB, also be assigned by the Corporation to a third party authorized and permitted to sell natural gas in the Province of Manitoba on giving 30 days notice in writing to me at my service address. If the Corporation assigns this Contract to a third party, I understand that I will receive notice of the assignment and may, within 30 days of such notice, cancel this Contract without penalty.
9. **Participation is Limited.** I understand that the Corporation will accept customer applications for Fixed Rate Gas Commodity Service on a "first-come, first-served" basis, and that the Corporation reserves the right to limit the availability of this service offering. I also understand that my submission of this application does not guarantee that I will be enrolled into this particular Gas Commodity offering. The Corporation will notify me and advise me of my successful enrollment for this Gas Commodity offering.
10. **Buyer's Right to Cancel:** You will receive a letter confirming acceptance into Fixed Rate Gas Commodity Service. **You may cancel this Contract free of charge or without penalty within 10 business days of the date of that letter** by either calling the Corporation at 1-888-624-9376, by registered mail to Manitoba Hydro, c/o Fixed Rate Service, 360 Portage Ave., Winnipeg, Manitoba, Canada, R3C 0G8, by email at fixedrate@hydro.mb.ca, or in person at a Manitoba Hydro office. You do not need a reason to cancel. There are other grounds for extended cancellation. For more information you may contact the PUB.

Manitoba Hydro has developed a Standard of Conduct that describes the marketing and business practices that will be followed when offering the Fixed Rate Gas Commodity Service to customers. This document is available online both from the Manitoba Hydro website (www.hydro.mb.ca) and the PUB website (www.pub.gov.mb.ca). If you do not have access to the internet, you can request a copy of the document by calling 1-888-624-9376.