Manitoba Hydro
energy for life

Fixed Rate Gas Commodity Service

Small Volume – Contract for Gas Commodity Supply

(customers consuming 5,000 m³/year or less of natural gas)

Customer account information

Customer name *(as it appears on my Manitoba Hydro natural gas bill)*		Manitoba Hydro account no. *(customer and premise no.)*
Service address *(as it appears on my Manitoba Hydro natural gas bill)*	City/town	Postal code
Phone no. *(daytime)*	Phone no. *(alternate)*	Email
Contact person *(for **non-residential** accounts only)*	Rate class ☐ Residential ☐ Commercial small general service ☐ Large general service ☐ Do not know	

ENROLMENT PERIOD: November 3-27, 2026

Availability is limited. Applications are processed on a **first come, first served basis**.

Fixed Rate Gas Commodity Service options: Choose your preferred option. Check **one** box only.

☐ **1 YEAR** rate: 10.77¢/m³ – February 1, 2027 - January 31, 2028.
Maximum early termination fee: $152.50 Average early termination fee $67.10*
*Example calculation: (0.0062 + 0.0243) x 2,200 m³ = $67.10***

☐ **3 YEAR** rate: 12.06¢/m³ – February 1, 2027 - January 31, 2030.
Maximum early termination fee: $471.00. Average early termination fee $207.24*
*Example calculation: (0.0071 + 0.0243) x 6,600 m³ = $207.24***

☐ **5 YEAR** rate: 12.66¢/m³ – February 1, 2027 - January 31, 2032.
Maximum early termination fee: $797.50. Average early termination fee $350.90*
*Example calculation: (0.0076 + 0.0243) x 11,000 m³ = $350.90***

* The maximum early termination fee is based on a premise consuming 5,000 m³/year. The average early termination fee is based on an average single-detached residence which consumes 2,200 m³/year. Your actual early termination fee will be dependent on your specific premise's estimated remaining Gas Commodity consumption and therefore may differ from the fees noted above.

** Early Termination Fee equation:
(Self-Insurance Risk Premium + Program Cost Rate) x Estimated Remaining Normalized Weather Volumes under the contract.

Centra Gas/Manitoba Hydro's current Quarterly Gas Commodity Rate is available at www.hydro.mb.ca or by calling 1-888-624-9376.

You may cancel this Contract free of charge or without penalty at any time from the date of entering into the Contract until 30 calendar days after the issue date of the first bill for Gas Commodity under this contract. See Term and Condition #10 on page 2 of this Contract for full details.

Initials

Initial this box to acknowledge that you have read the Fixed Rate Gas Commodity Service Terms and Conditions on page 2 of this contract.

Customer submission checklist

Prior to submitting this contract, ensure you have:

- **Completed** the customer account information section **above in full**.
- **Selected a Fixed Rate option on the left.**
- **Reviewed** the Terms and Conditions on page 2 of this contract AND **initialed** the box on the left.
- **Reviewed** the Disclosure Statement form, Rate Comparison form, and the Guide - Purchasing Natural Gas in Manitoba (separate forms).
- **Signed and dated** this Contract, the Disclosure Statement and Rate Comparison form.
- **Kept a copy** of each form for your records.

Signed by (Customer) *(your name must appear on your bill in order to sign up)*	yyyy mm dd

This personal information is being collected under the authority of the Fixed Rate Gas Commodity Service program. The purposes are for provision of utility products and services, for development, evaluation, implementation, and administration, of energy-related programs, and assessment and reporting of corresponding consumption savings and credits, and for management and administration of customer accounts, contracts, and billings. Other uses and disclosures may include the Manitoba Public Utilities Board and other government entities for reporting and administration purposes, program partner(s), energy advisors, and external auditors, for purposes relating to the programs, and Manitoba Hydro officials on a "need to know" basis. It is protected by the Protection of Privacy provisions of *The Freedom of Information and Protection of Privacy Act*. If you have any questions about the collection, contact the Program Coordinator - Fixed Rate Service at Manitoba Hydro, 360 Portage Ave. (14), Winnipeg, MB R3C 0G8 or telephone 1-888-624-9376.

Contact information

If you have any questions, contact Manitoba Hydro at 1-888-624-9376 or via email fixedrate@hydro.mb.ca.

Submission instructions

Submit the completed Contract and Disclosure Statement and Rate Comparison form to Manitoba Hydro. There are two submission methods available:

1. **Drop off** at your local Manitoba Hydro office.
2. **Mail to** Manitoba Hydro, c/o Fixed Rate Service, 360 Portage Ave. (14), Winnipeg, MB R3C 0G8.

Note: Submission of these forms for Centra Gas/Manitoba Hydro's Fixed Rate Gas Commodity Service **does not** guarantee participation in the rate option selected as space for these offerings is limited. Manitoba Hydro will contact you in writing to advise whether or not your application for the Fixed Rate Gas Commodity Service was successful.

MANITOBA HYDRO USE ONLY

District office staff

DATE AND TIME RECEIVED	yyyy mm dd	hh mm

Regional representative name *(print)*	Employee no.
District office	DATE FORWARDED TO HEAD OFFICE: yyyy mm dd

Application no.

Head office staff

DATE AND TIME RECEIVED	yyyy mm dd	hh mm

Regional representative name *(print)*	Employee no.

PLEASE RETAIN A COPY FOR YOUR RECORDS AND SEND THE ORIGINAL COPY TO MANITOBA HYDRO.

To request accessible formats visit hydro.mb.ca/accessibility.

Fixed Rate Gas Commodity Service Contract

Terms and Conditions

PF629/r

Centra Gas Manitoba Inc. (the Corporation), a wholly owned subsidiary of Manitoba Hydro, is authorized and entitled to sell and distribute natural gas;

This is a binding legal Contract between myself and the Corporation for the purchase of Fixed Rate Gas Commodity Service. The Corporation and I agree to the following:

1. **Terms of This Contract.** The Corporation will provide Gas Commodity to me by the terms of this Fixed Rate Gas Commodity Service Contract and the Terms and Conditions of Service as set out in the Schedule of Sales and Transportation Rates and Services, as amended and approved from time to time by the Manitoba Public Utilities Board ("PUB"). The Corporation's Terms and Conditions of Service apply to this Contract and form part of the Contract between me and the Corporation. Where there is a discrepancy between the Terms and Conditions of Service and the terms of this Contract, the terms of this Contract shall apply. A copy of the Schedule of Sales and Transportation Rates and Services is available on the Corporation's website at www.hydro.mb.ca
2. **Gas Commodity Rate.** I will purchase Gas Commodity from the Corporation at the fixed rate as I have selected above, plus applicable taxes. **I understand that the rate that I agree to pay to the Corporation may be higher or lower than the Corporation's Quarterly Gas Commodity Rate over the term of this Contract.**
3. **Gas Commodity Only:** This contract is for the purchase of Gas Commodity only. The Corporation will bill me for all other applicable rates and charges associated with the provision of natural gas service at rates that are approved by the PUB and subject to change from time to time. The fixed rate provisions only apply to the Gas Commodity charges on my bill. I understand that I am required to pay all other applicable charges to the Corporation.
4. **Eligibility for Service:** I confirm that I am not currently, or as of the starting date of this Contract will not be, under contract with a gas marketer for the supply of my Gas Commodity to this address.
5. **The Corporation's Use of My Consumption History:** I understand that the Corporation will determine gas needs on my behalf based on my historical gas usage. I hereby authorize the Corporation to use this information to estimate my future consumption and for its corporate purposes in evaluating the performance of the Fixed Rate Gas Commodity Service.
6. **Early Termination:** Subject to paragraph 7, in the event that I elect to terminate this Contract or if I am in breach of this Contract during the term of this Contract, I agree to pay the Corporation an amount equivalent to the estimated costs to be incurred for the provision of fixed rate, fixed term Gas Commodity supply over the remainder of the term of the Contract and for compensating Manitoba Hydro for the risks inherent in providing fixed rate, fixed term Gas Commodity supply under the Contract. That is, the following formula will be used to calculate the Early Termination Fee: (Self-Insurance Risk Premium + Program Cost Rate) x Estimated Remaining Normalized Weather Volumes under the contract.
7. **Termination upon a Move:** In the event that I transfer ownership of the property at the service address or terminate my lease for the service address during the term of the Contract, I understand that this contract will terminate. No early termination costs will apply.
8. **Assignment:** This Contract may be assigned by the Corporation to a related corporate entity without notice or consent. This Contract may, with the consent of the PUB, also be assigned by the Corporation to a third party authorized and permitted to sell natural gas in the Province of Manitoba on giving 30 days notice in writing to me at my service address. If the Corporation assigns this Contract to a third party, I understand that I will receive notice of the assignment and may, within 30 days of such notice, cancel this Contract without penalty.
9. **Participation is Limited.** I understand that the Corporation will accept customer applications for Fixed Rate Gas Commodity Service on a "first-come, first-served" basis, and that the Corporation reserves the right to limit the availability of this service offering. I also understand that my submission of this application does not guarantee that I will be enrolled into this particular Gas Commodity offering. The Corporation will notify me and advise me of my successful enrollment for this Gas Commodity offering.
10. **Buyer's Right to Cancel:** You will receive a letter confirming acceptance into Fixed Rate Gas Commodity Service. **You may cancel this Contract free of charge or without penalty at any time from the date of entering into the Contract until 30 calendar days after the issue date of the first bill for Gas Commodity under this contract** by either calling the Corporation at 1-888-624-9376, by registered mail to Manitoba Hydro, c/o Fixed Rate Service, 360 Portage Ave., Winnipeg, Manitoba, Canada, R3C 0G8, by email at fixedrate@hydro.mb.ca, or in person at a Manitoba Hydro office.
    You do not need a reason to cancel. There are other grounds for extended cancellation. For more information you may contact the PUB.

Manitoba Hydro has developed a Standard of Conduct that describes the marketing and business practices that will be followed when offering the Fixed Rate Gas Commodity Service to customers. This document is available online both from the Manitoba Hydro website (www.hydro.mb.ca) and the PUB website (www.pub.gov.mb.ca). If you do not have access to the internet, you can request a copy of the document by calling 1-888-624-9376.

DISCLOSURE STATEMENT

1. What you should know about natural gas (Gas Commodity) contracts BEFORE signing a contract with Centra Gas/Manitoba Hydro.

- A Gas Commodity contract covers only the natural gas that you use.
- **You will continue to pay Centra Gas/Manitoba Hydro's delivery and customer charges whether or not you sign a contract.** You will also still be eligible for Manitoba Hydro's Equal Payment Plan.
- **There is no guarantee of savings if you sign a Gas Commodity contract.**
- You do not have to sign a Gas Commodity contract. Your natural gas service from Centra Gas/Manitoba Hydro will continue.
- **Gas marketers are independent, private companies.** They are not related to Manitoba Hydro or its subsidiary, Centra Gas Manitoba Inc.
- The rates that independent gas marketers charge for Gas Commodity under a contract are not regulated.

2. Comparing rates.

- An independent gas marketer must provide you with a rate comparison showing the contract rate that you are being offered and the variable quarterly Gas Commodity rate currently charged by Centra Gas/Manitoba Hydro.

3. Know your rights.

- **Make sure you understand the contract before you sign it.**
- Centra Gas/Manitoba Hydro or its employees must not put undue pressure on you to sign a Gas Commodity contract.
- Centra Gas/Manitoba Hydro is subject to a Standard of Conduct. You can obtain a copy of the Standard of Conduct from Manitoba Hydro or the Manitoba Public Utilities Board.

4. What if you change your mind?

- **You can cancel the contract from the day you sign the contract until 30 days from the issue date of your first bill that includes Gas Commodity charges from Centra Gas/Manitoba Hydro. You do not need a reason to cancel.** You will not have to pay a cancellation fee and your natural gas service will continue without interruption.
- If you cancel after that period, you may have to pay a cancellation fee. Make certain you understand the exact cancellation fee you may have to pay.

This Disclosure Statement **must be signed** in order for a fixed rate Gas Commodity contract to be valid.

I have read and understand this Disclosure Statement.

Signed by (Customer)	yyyy mm dd	Customer name *(print)*

This disclosure statement is not part of your contract. It was produced by the Manitoba Public Utilities Board, the independent regulator, to provide basic information about natural gas contracts and your rights.

Questions about natural gas contracts or rates?

Contact your independent marketer, Centra Gas/Manitoba Hydro or the Manitoba Public Utilities Board. For rate comparison information, visit the Manitoba Public Utilities Board website at www.pub.gov.mb.ca.

Contact information

Manitoba Hydro
204-360-6355 or 1-888-624-9376 (toll-free outside Winnipeg)
FixedRate@hydro.mb.ca
www.hydro.mb.ca

Manitoba Public Utilities Board
204-945-2638 or 1-866-854-3698 (toll-free outside Winnipeg)
www.pub.gov.mb.ca

KEEP A COPY OF THIS DISCLOSURE STATEMENT, THE RATE COMPARISON, THE CONTRACT AND ALL MAIL AND EMAIL WITH MANITOBA HYDRO/CENTRA GAS FOR YOUR RECORDS.

Ce formulaire existe également en français.

Manitoba Hydro
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GAS COMMODITY RATE COMPARISON INFORMATION
(To be provided with Disclosure Statement)

Centra Gas/Manitoba Hydro's current variable quarterly rate for Gas Commodity is

5.88¢/m³ as of November 1, 2026.

Centra Gas/Manitoba Hydro's Gas Commodity rates can change every three months. Historical variable quarterly Gas Commodity rate information can be found on the Manitoba Public Utilities Board's website at www.pub.gov.mb.ca.

Centra Gas/Manitoba Hydro's fixed rate offer for Gas Commodity is:

10.77¢/m³ for a **1-year contract**
(February 1, 2027 - January 31, 2028)

12.06¢/m³ for a **3-year contract**
(February 1, 2027 - January 31, 2030)

12.66¢/m³ for a **5-year contract**
(February 1, 2027 - January 31, 2032)

Did you know?

An average house uses 2,200 m³ of natural gas per year. At Centra Gas/Manitoba Hydro's current variable quarterly rate Gas Commodity, that volume would cost $129.36 per year.

At Centra Gas/Manitoba Hydro's **1-year** fixed rate, it would cost $236.94 per year.
At Centra Gas/Manitoba Hydro's **3-year** fixed rate, it would cost $265.32 per year.
At Centra Gas/Manitoba Hydro's **5-year** fixed rate, it would cost $278.52 per year.

This cost excludes other costs such as those arising from the Delivery Charge, the Basic Monthly Charge, and applicable taxes. Those costs apply regardless of which Gas Commodity supplier is chosen.

I have read and understand this Rate Comparison.

Signed by (Customer)	yyyy mm dd	Customer name *(print)*

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