

Tree Safety Assessment Request Terms & Conditions

By submitting this Tree Safety Assessment Request (the “Request”), the Applicant agrees to and accepts these Terms and Conditions.

The Applicant acknowledges that the Request is provided for Manitoba Hydro’s consideration and Manitoba Hydro will, in its sole discretion, determine how to proceed in accordance with its policies. Upon review, Manitoba Hydro may, but shall not be obligated to, perform tree trimming services at the location identified in the Request.

The Applicant acknowledges that all timelines stated in the Request are estimates only and subject to change at Manitoba Hydro’s discretion.

The Applicant acknowledges that the Applicant is responsible for the removal, clean up, and disposal of trimmed tree branches and other related debris.

The Applicant warrants that to the best of the Applicant’s knowledge, all information provided in the Request is current, accurate, and complete.

The Applicant shall promptly notify Manitoba Hydro of any changes in the information provided in the Request. **The Applicant understands that in the event of an emergency, the Applicant should contact 911.**

Neither Manitoba Hydro nor any of its representatives shall be liable to the Applicant or any third party for any loss, cost, expenses, or damages, including consequential or indirect damages, resulting from Manitoba Hydro’s or its representative’s acts or omissions in the performance of tree trimming services, whether arising out of breach of contract, tort (including negligence), or any other theory of liability regardless of whether such loss, cost, expenses, or damages were foreseeable and whether the Applicant was advised of the possibility of such loss, cost, expenses or damages.

Manitoba Hydro shall not be liable to the Applicant or any third party for any loss, cost, expenses or damages, including consequential or indirect damages, resulting from Manitoba Hydro’s delay in reviewing the Request.

Personal information collected by Manitoba Hydro will be used only for the purpose of providing the tree safety assessment and/or trimming services to you. If you have questions about the collection and use of your personal information, you may contact the Customer Service Centre to which you made the Request or Manitoba Hydro’s Customer Contact Centre at 1-888-624-9376.