



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: May 19, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending May 15, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	35		0	1	
Disconnected to Date:	0	35		0	1	
Reconnected this week:	0	9		0	0	
Reconnected to Date:	0	9		0	0	
Currently Disconnected:	0	26		0	1	
Pending Reconnects:	0	8		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: May 25, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending May 23, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	2	248		3	45	
Disconnected to Date:	2	283		3	46	
Reconnected this week:	1	94		0	15	
Reconnected to Date:	1	103		0	15	
Currently Disconnected:	1	180		3	31	
Pending Reconnects:	0	25		0	1	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: June 1, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending May 30, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	2	125		1	30	
Disconnected to Date:	4	408		4	76	
Reconnected this week:	0	88		1	16	
Reconnected to Date:	2	191		1	31	
Currently Disconnected:	2	217		3	45	
Pending Reconnects:	0	18		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: June 9, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending June 6, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	4	145		2	23	
Disconnected to Date:	8	553		6	99	
Reconnected this week:	3	122		2	14	
Reconnected to Date:	5	313		3	45	
Currently Disconnected:	3	240		3	54	
Pending Reconnects:	0	15		0	1	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: June 16, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending June 13, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	5	176		0	16	
Disconnected to Date:	13	729		6	115	
Reconnected this week:	1	154		0	17	
Reconnected to Date:	6	467		3	62	
Currently Disconnected:	7	262		3	53	
Pending Reconnects:	1	14		0	1	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: June 22, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending June 20, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	3	108		0	25	
Disconnected to Date:	16	837		6	140	
Reconnected this week:	1	101		0	20	
Reconnected to Date:	7	568		3	82	
Currently Disconnected:	9	269		3	58	
Pending Reconnects:	1	19		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: June 29, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending June 27, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	2	163		0	21	
Disconnected to Date:	18	1000		6	161	
Reconnected this week:	0	155		1	26	
Reconnected to Date:	8	723		4	108	
Currently Disconnected:	10	277		2	53	
Pending Reconnects:	1	16		0	2	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: July 6, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending July 4, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	2	153		1	17	
Disconnected to Date:	20	1153		7	178	
Reconnected this week:	1	135		2	21	
Reconnected to Date:	9	858		6	129	
Currently Disconnected:	11	295		1	49	
Pending Reconnects:	1	15		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: July 13, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending July 11, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	2	157		0	25	
Disconnected to Date:	22	1310		7	203	
Reconnected this week:	2	159		2	22	
Reconnected to Date:	11	1017		5	151	
Currently Disconnected:	11	293		2	52	
Pending Reconnects:	1	11		0	1	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: July 20, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending July 18, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	2	130		1	12	
Disconnected to Date:	24	1440		8	215	
Reconnected this week:	0	132		0	16	
Reconnected to Date:	11	1149		5	168	
Currently Disconnected:	13	291		3	47	
Pending Reconnects:	1	15		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: July 27, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending July 25, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	3	155		1	15	
Disconnected to Date:	27	1595		9	230	
Reconnected this week:	0	143		2	20	
Reconnected to Date:	11	1292		7	188	
Currently Disconnected:	16	303		2	42	
Pending Reconnects:	1	17		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: August 4, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending August 1, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	1	128		0	14	
Disconnected to Date:	28	1723		9	244	
Reconnected this week:	0	129		0	15	
Reconnected to Date:	11	1421		7	203	
Currently Disconnected:	17	302		2	41	
Pending Reconnects:	1	23		0	2	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: August 11, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending August 8, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	122		0	11	
Disconnected to Date:	28	1845		9	255	
Reconnected this week:	0	127		0	11	
Reconnected to Date:	11	1548		7	214	
Currently Disconnected:	17	297		2	41	
Pending Reconnects:	1	19		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: August 17, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending August 15, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	3	80		0	7	
Disconnected to Date:	31	1925		9	262	
Reconnected this week:	0	88		0	12	
Reconnected to Date:	11	1636		7	226	
Currently Disconnected:	20	289		2	36	
Pending Reconnects:	1	15		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: August 24, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending August 22, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	2	92		0	13	
Disconnected to Date:	33	2017		9	275	
Reconnected this week:	1	109		0	13	
Reconnected to Date:	12	1745		7	239	
Currently Disconnected:	20	272		2	36	
Pending Reconnects:	1	13		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: August 31, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending August 29, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	1	87		0	11	
Disconnected to Date:	34	2104		9	286	
Reconnected this week:	0	82		0	10	
Reconnected to Date:	12	1827		7	249	
Currently Disconnected:	22	277		2	37	
Pending Reconnects:	1	14		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Sept 8, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending September 5, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	64		0	10	
Disconnected to Date:	34	2168		9	296	
Reconnected this week:	0	95		0	10	
Reconnected to Date:	12	1922		7	259	
Currently Disconnected:	22	246		2	37	
Pending Reconnects:	1	5		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Sept 14, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending September 12, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	26		0	15	
Disconnected to Date:	34	2194		9	311	
Reconnected this week:	4	46		0	12	
Reconnected to Date:	16	1968		7	271	
Currently Disconnected:	18	226		2	40	
Pending Reconnects:	2	5		0	1	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Sept 21, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending September 19, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	13		0	6	
Disconnected to Date:	34	2304		9	317	
Reconnected this week:	1	33		0	9	
Reconnected to Date:	17	2089		7	280	
Currently Disconnected:	17	215		2	37	
Pending Reconnects:	1	3		0	1	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	1		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Sept 28, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending September 26, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	1	1		0	3	
Disconnected to Date:	35	2305		9	320	
Reconnected this week:	0	28		0	3	
Reconnected to Date:	17	2117		7	283	
Currently Disconnected:	18	188		2	37	
Pending Reconnects:	1	16		0	2	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	0	
Vacant:	0	1		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Oct. 6, 2009

** Revised Oct. 8/09 **

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending October 3, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	1	4		0	4	
Disconnected to Date:	36	2309		9	324	
Reconnected this week:	8	85		0	28	
Reconnected to Date:	25	2202		8	311	
Currently Disconnected:	11	107		1	13	
Pending Reconnects:	1	7		0	0	
Remaining Disconnected:	10	100		1	13	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	1	
Gas Off/All Elec:	0	2		0	1	
Vacant:	6	54		0	9	
Technical/Safety:	0	0		0	0	
Gas only FTF Complete:	0	0		1	0	
Potential Vacant :	2	21		0	0	
RTB Failure:	0	0		0	0	
PUB Approved Remain Of	2	23		0	2	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Oct. 13, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending October 10, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	0		0	4	
Disconnected to Date:	36	2309		9	324	
Reconnected this week:	3	19		0	1	
Reconnected to Date:	28	2221		8	312	
Currently Disconnected:	8	88		1	12	
Pending Reconnects:	1	7		0	1	
Remaining Disconnected:	8	81		1	11	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	1	
Gas Off/All Elec:	0	2		0	1	
Vacant:	6	52		0	8	
Technical/Safety:	0	0		0	0	
Gas only FTF Complete:	0	0		1	0	
Potential Vacant :	0	10		0	0	
RTB Failure:	0	0		0	0	
PUB Approved Remain Of	2	17		0	1	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Oct. 20, 2009

****Revised Oct 20/09****

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending October 17, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	2		0	1	
Disconnected to Date:	36	2311		9	325	
Reconnected this week:	3	22		0	3	
Reconnected to Date:	31	2243		8	315	
Currently Disconnected:	5	68		1	10	
Pending Reconnects:	0	0		0	0	
Remaining Disconnected:	5	68		1	10	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	2		0	1	
Vacant:	3	47		0	8	
Technical/Safety:	0	0		0	0	
Gas only FTF Complete:	1	0		1	0	
Potential Vacant :	0	7		0	0	
RTB Failure:	0	0		0	0	
PUB Approved Remain Of	1	12		0	1	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Oct. 26, 2009

****REVISED****

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending October 24, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	1		0	2	
Disconnected to Date:	36	2312		9	327	
Reconnected this week:	0	7		0	0	
Reconnected to Date:	31	2250		8	315	
Currently Disconnected:	5	62		1	12	
Pending Reconnects:	0	0		0	1	
Remaining Disconnected:	5	62		1	11	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	2		0	1	
Vacant:	3	44		0	9	
Technical/Safety:	0	0		0	0	
Gas only FTF Complete:	2	0		1	0	
Potential Vacant :	0	7		0	0	
RTB Failure:	0	0		0	0	
PUB Approved Remain Of	0	9		0	1	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Nov 2, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending October 31, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	0		0	0	
Disconnected to Date:	36	2312		9	327	
Reconnected this week:	0	2		0	0	
Reconnected to Date:	31	2252		8	315	
Currently Disconnected:	5	60		1	12	
Pending Reconnects:	0	0		0	1	
Remaining Disconnected:	5	60		1	11	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	2		0	1	
Vacant:	3	42		0	9	
Technical/Safety:	0	0		0	0	
Gas only FTF Complete:	2	0		1	0	
Potential Vacant :	0	7		0	0	
RTB Failure:	0	0		0	0	
PUB Approved Remain Of	0	9		0	1	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Nov 9, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending November 7, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	1		0	0	
Disconnected to Date:	36	2313		9	329	
Reconnected this week:	0	4		0	5	
Reconnected to Date:	31	2256		8	320	
Currently Disconnected:	5	57		1	9	
Pending Reconnects:	0	0		1	0	
Remaining Disconnected:	5	57		0	9	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	1	
Vacant:	3	40		0	7	
Technical/Safety:	0	0		0	0	
Gas only FTF Complete:	1	0		0	0	
Potential Vacant :	0	7		0	0	
RTB Failure:	0	0		0	0	
PUB Approved Remain Of	1	10		0	1	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Nov 16, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending November 14, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	0		0	0	
Disconnected to Date:	36	2313		9	329	
Reconnected this week:	0	4		0	1	
Reconnected to Date:	31	2260		9	321	
Currently Disconnected:	5	53		0	8	
Pending Reconnects:	0	0		0	0	
Remaining Disconnected:	5	53		0	8	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	0	0		0	0	
Gas Off/All Elec:	0	0		0	1	
Vacant:	3	37		0	6	
Technical/Safety:	0	0		0	0	
Gas only FTF Complete:	1	0		0	0	
Potential Vacant :	0	7		0	0	
RTB Failure:	0	0		0	0	
PUB Approved Remain Of	1	9		0	1	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Nov 23, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending November 21, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Disconnected this week:	0	0	0	1
Disconnected to Date:	36	2313	9	330
Reconnected this week:	1	2	0	2
Reconnected to Date:	32	2262	9	323
Currently Disconnected:	4	51	0	7
Pending Reconnects:	0	0	0	0
Remaining Disconnected:	4	51	0	7

Premises by Category

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Customer Request:	0	0	0	0
Gas off/All Electric:	0	0	0	1
Vacant:	2	35	0	5
Technical/Safety:	0	0	0	0
Gas only FTF Complete:	1	0	0	0
Potential Vacant:	0	7	0	0
RTB Failure:	0	0	0	0
PUB Approved Remain Off:	1	9	0	1



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Dec 1, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending November 28, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Disconnected this week:	0	1	0	0
Disconnected to Date:	36	2314	9	330
Reconnected this week:	1	3	0	0
Reconnected to Date:	33	2265	9	323
Currently Disconnected:	3	49	0	7
Pending Reconnects:	0	0	0	0
Remaining Disconnected:	3	49	0	7

Premises by Category

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Customer Request:	0	0	0	0
Gas off/All Electric:	0	0	0	1
Vacant:	1	42	0	6
Technical/Safety:	0	0	0	0
Gas only FTF Complete:	1	0	0	0
Potential Vacant:	0	0	0	0
RTB Failure:	0	0	0	0
PUB Approved Remain Off:	1	7	0	0



360 Portage Ave • Winnipeg Manitoba Canada • R3G 0G8
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Dec 7, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending December 5, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Disconnected this week:	0	0	0	0
Disconnected to Date:	36	2314	9	330
Reconnected this week:	0	1	0	0
Reconnected to Date:	33	2266	9	323
Currently Disconnected:	3	48	0	7
Pending Reconnects:	0	0	0	0
Remaining Disconnected:	3	48	0	7

Premises by Category

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Customer Request:	0	0	0	0
Gas off/All Electric:	0	0	0	1
Vacant:	1	41	0	6
Technical/Safety:	0	0	0	0
Gas only FTF Complete:	1	0	0	0
Potential Vacant:	0	0	0	0
RTB Failure:	0	0	0	0
PUB Approved Remain Off:	1	7	0	0



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Dec 14, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending December 12, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Disconnected this week:	0	0	0	0
Disconnected to Date:	36	2314	9	330
Reconnected this week:	0	4	0	0
Reconnected to Date:	33	2270	9	323
Currently Disconnected:	3	44	0	7
Pending Reconnects:	0	0	0	0
Remaining Disconnected:	3	44	0	7

Premises by Category

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Customer Request:	0	0	0	0
Gas off/All Electric:	0	0	0	1
Vacant:	1	37	0	6
Technical/Safety:	0	0	0	0
Gas only FTF Complete:	1	0	0	0
Potential Vacant:	0	0	0	0
RTB Failure:	0	0	0	0
PUB Approved Remain Off:	1	7	0	0



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Dec 21, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending December 19, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Disconnected this week:	0	0	0	0
Disconnected to Date:	36	2314	9	330
Reconnected this week:	0	0	0	0
Reconnected to Date:	33	2270	9	323
Currently Disconnected:	3	44	0	7
Pending Reconnects:	0	0	0	0
Remaining Disconnected:	3	44	0	7

Premises by Category

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Customer Request:	0	0	0	0
Gas off/All Electric:	0	0	0	1
Vacant:	1	37	0	6
Technical/Safety:	0	0	0	0
Gas only FTF Complete:	1	0	0	0
Potential Vacant:	0	0	0	0
RTB Failure:	0	0	0	0
PUB Approved Remain Off:	1	7	0	0



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

Date: Jan 4, 2010

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending December 26, 2009.

Disconnect / Reconnect Summary

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Disconnected this week:	0	0	0	0
Disconnected to Date:	36	2314	9	330
Reconnected this week:	1	1	0	0
Reconnected to Date:	34	2271	9	323
Currently Disconnected:	2	43	0	7
Pending Reconnects:	0	0	0	0
Remaining Disconnected:	2	43	0	7

Premises by Category

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
Customer Request:	0	0	0	0
Gas off/All Electric:	0	0	0	1
Vacant:	1	36	0	6
Technical/Safety:	0	0	0	0
Gas only FTF Complete:	1	0	0	0
Potential Vacant:	0	0	0	0
RTB Failure:	0	0	0	0
PUB Approved Remain Off:	0	7	0	0



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: July 8, 2008

The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB
R3C 0C4

Dear Sir:

Please find below the 2008 Residential disconnected and reconnected statistical data for Winnipeg.

Reporting for the week ending **July 5, 2008.**

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	72	1573	
Disconnected this week:	11	230	
Total:	83	1803	
Reconnected to date:	42	1258	
Reconnected this week:	2	205	
Total:	44	1463	

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	39	340
Pending Reconnection:	1	28
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Please find below the 2008 Residential disconnected and reconnected statistical data for rural Manitoba.

Reporting for the week ending **July 5, 2008.**

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	16	264	
Disconnected this week:	1	31	
Total:	17	295	
Reconnected to date:	4	205	
Reconnected this week:	1	16	
Total:	5	221	

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	12	74
Pending Reconnection:	0	4
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Yours truly,

Theresa Stasiuk
Credit & Collections

/bw



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: July 15, 2008

The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB
R3C 0C4

Dear Sir:

Please find below the 2008 Residential disconnected and reconnected statistical data for Winnipeg.

Reporting for the week ending **July 12, 2008.**

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	83	1803	
Disconnected this week:	4	70	
Total:	87	1873	
Reconnected to date:	44	1463	
Reconnected this week:	2	112	
Total:	42	1575	

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	42	298
Pending Reconnection:	1	14
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Please find below the 2008 Residential disconnected and reconnected statistical data for rural Manitoba.

Reporting for the week ending **July 12, 2008.**

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	17	295	
Disconnected this week:	1	20	
Total:	18	315	
Reconnected to date:	5	221	
Reconnected this week:	0	22	
Total:	5	243	

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	13	72
Pending Reconnection:	0	3
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Yours truly,

Theresa Stasiuk
Credit & Collections

/bw



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: July 21, 2008

The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB
R3C 0C4

Dear Sir:

Please find below the 2008 Residential disconnected and reconnected statistical data for Winnipeg.

Reporting for the week ending **July 19, 2008.**

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	87	1873	
Disconnected this week:	21	178	
Total:	108	2051	
Reconnected to date:	46	1575	
Reconnected this week:	5	161	
Total:	51	1736	

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	56	315
Pending Reconnection:	1	20
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Please find below the 2008 Residential disconnected and reconnected statistical data for rural Manitoba.

Reporting for the week ending **July 19, 2008.**

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	18	315	
Disconnected this week:	1	20	
Total:	19	335	
Reconnected to date:	5	243	
Reconnected this week:	0	19	
Total:	5	262	

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	14	73
Pending Reconnection:	0	3
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Yours truly,

Theresa Stasiuk
Credit & Collections

/bw



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: July 28, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: July 26th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	11	143		0	24	
Disconnected to Date:	119	2194		19	359	
Reconnected this week:	6	167		0	18	
Reconnected to Date:	57	1903		5	280	
Currently Disconnected:	62	291		14	79	
Pending Reconnects:	6	10		0	4	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Intentional Avoidance:	0	0		0	0	
Unavailable:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
 Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: August 5, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: August 2nd

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	4	113		2	30	
Disconnected to Date:	123	2307		21	389	
Reconnected this week:	9	122		1	27	
Reconnected to Date:	66	2025		6	307	
Currently Disconnected:	57	282		15	82	
Pending Reconnects:	0	15		0	1	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Intentional Avoidance:	0	0		0	0	
Unavailable:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: August 11, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: August 9th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	5	126		3	21	
Disconnected to Date:	128	2433		24	410	
Reconnected this week:	2	111		1	26	
Reconnected to Date:	68	2136		7	333	
Currently Disconnected:	60	297		17	77	
Pending Reconnects:	0	17		0	1	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Intentional Avoidance:	0	0		0	0	
Unavailable:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: August 18, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: August 16th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	11	440		2	99	
Disconnected to Date:	139	2873		26	509	
Reconnected this week:	11	442		1	98	
Reconnected to Date:	79	2578		8	431	
Currently Disconnected:	60	295		17	78	
Pending Reconnects:	0	17		0	1	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Intentional Avoidance:	0	0		0	0	
Unavailable:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: August 25, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: August 23th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	7	152		2	20	
Disconnected to Date:	146	3025		28	529	
Reconnected this week:	2	153		0	19	
Reconnected to Date:	81	2731		8	450	
Currently Disconnected:	65	294		20	79	
Pending Reconnects:	2	16		1	3	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Intentional Avoidance:	0	0		0	0	
Unavailable:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
 Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: September 1, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: August 30th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	3	78		0	24	
Disconnected to Date:	149	3103		28	553	
Reconnected this week:	4	93		2	21	
Reconnected to Date:	85	2824		10	471	
Currently Disconnected:	64	279		18	66	
Pending Reconnects:	3	11		0	3	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Intentional Avoidance:	0	0		0	0	
Unavailable:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: September 8, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: September 6th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	1	102		2	19	
Disconnected to Date:	150	3205		30	572	
Reconnected this week:	3	109		2	20	
Reconnected to Date:	88	2933		12	491	
Currently Disconnected:	62	272		18	81	
Pending Reconnects:	2	18		2	2	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Intentional Avoidance:	0	0		0	0	
Unavailable:	0	0		0	0	
Vacant:	0	0		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
 Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: September 15, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: September 13th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	35		0	14	
Disconnected to Date:	150	3240		30	586	
Reconnected this week:	3	60		3	17	
Reconnected to Date:	91	2993		15	508	
Currently Disconnected:	59	247		15	78	
Pending Reconnects:	3	13		1	3	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Intentional Avoidance:	0	0		0	0	
Unavailable:	0	0		0	0	
Vacant:	0	3		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Face to Face Complete:	0	0		0	0	

Date: September 22, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: September 20th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	42		0	20	
Disconnected to Date:	150	3282		30	606	
Reconnected this week:	5	69		2	19	
Reconnected to Date:	96	3062		17	527	
Currently Disconnected:	54	220		13	79	
Pending Reconnects:	2	4		3	4	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Intentional Avoidance:	0	0		0	0	
Unavailable:	0	0		0	0	
Vacant:	0	3		0	0	
Technical:	0	0		0	0	
Safety:	0	0		0	0	
Face to Face Complete:	0	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: October 7th, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba. These numbers differ from the last report Sept 22/08, as we are now reporting Gas/Electric combined only.

Reporting for the week ending: October 4th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	0		0	0	
Disconnected to Date:	150	3110		30	339	
Reconnected this week:	26	72		5	13	
Reconnected to Date:	124	3041		25	232	
Currently Disconnected:	26	69		5	9	
Pending Reconnects:	8	1		2	2	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Intentional Avoidance:	0	0		0	0	
Unavailable:	0	0		0	0	
Vacant:	10	51		3	4	
Technical:	0	0		0	0	
Safety:	0	3		0	0	
Face to Face Complete:	0	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: October 14th, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba. These numbers differ from the last report Sept 22/08, as we are now reporting Gas/Electric combined only.

Reporting for the week ending: October 11th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	0		0	0	
Disconnected to Date:	150	3110		30	336	
Reconnected this week:	7	8		0	1	
Reconnected to Date:	131	3049		25	332	
Currently Disconnected:	21	69		5	4	
Pending Reconnects:	5	0		1	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Intentional Avoidance:	0	0		0	0	
Unavailable:	0	0		0	0	
Vacant:	6	47		3	4	
Technical:	0	0		0	0	
Safety:	0	2		0	0	
Face to Face Complete:	0	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: October 20th, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending: October 18th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	0		0	0	
Disconnected to Date:	150	3111		30	336	
Reconnected this week:	2	4		0	0	
Reconnected to Date:	135	3054		27	332	
Currently Disconnected:	15	57		3	4	
Pending Reconnects:	5	0		2	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	3	3		0	0	
Gas Off/All Elec:	0	4		0	0	
Vacant:	6	47		3	4	
Technical:	0	0		0	0	
Safety:	0	1		0	0	
Vacant After Oct 1:	0	1		0	0	
RTB Failure:	0	1		0	0	
Face to Face Complete:	1	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: October 27th, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending: October 25th

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected since Oct 1:	0	10		0	0	
Disconnected to Date:	150	3122		30	336	
Reconnected :	2	15		0	0	
Reconnected to Date:	137	3069		27	332	
Currently Disconnected:	13	53		3	4	
Pending Reconnects:	5	0		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	3	3		0	0	
Gas Off/All Elec:	0	3		0	0	
Vacant:	4	44		3	4	
Technical:	0	0		0	0	
Safety:	0	1		0	0	
Vacant After Oct 1:	0	1		0	0	
RTB Failure:	0	1		0	0	
Face to Face Complete:	1	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: November 10, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending: November 8, th.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	3		0	0	
Disconnected to Date:	150	3128		30	338	
Reconnected this week:	1	4		0	1	
Reconnected to Date:	140	3078		27	335	
Currently Disconnected:	10	50		3	3	
Pending Reconnects:	3	0		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	3	3		0	0	
Gas Off/All Elec:	0	4		0	0	
Vacant:	5	39		3	3	
Technical:	0	0		0	0	
Safety:	0	1		0	0	
Vacant After Oct 1:	1	1		0	0	
RTB Failure:	0	1		0	0	
Face to Face Complete:	1	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: November 19, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending: November 15, th.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	2		0	0	
Disconnected to Date:	150	3130		30	338	
Reconnected this week:	0	7		0	1	
Reconnected to Date:	140	3085		27	335	
Currently Disconnected:	10	45		3	3	
Pending Reconnects:	3	0		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	3	3		0	0	
Gas Off/All Elec:	0	4		0	0	
Vacant:	5	36		3	3	
Technical:	0	0		0	0	
Safety:	0	1		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	1		0	0	
Face to Face Complete:	1	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: November 24, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending: November 22, th.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	3		0	0	
Disconnected to Date:	150	3133		30	338	
Reconnected this week:	0	4		0	0	
Reconnected to Date:	140	3089		27	335	
Currently Disconnected:	10	44		3	3	
Pending Reconnects:	3	0		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	3	3		0	0	
Gas Off/All Elec:	0	3		0	0	
Vacant:	5	36		3	3	
Technical:	0	0		0	0	
Safety:	0	1		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	1		0	0	
Face to Face Complete:	1	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: December 1, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending: November 29, th.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	1		0	0	
Disconnected to Date:	150	3134		30	338	
Reconnected this week:	0	1		1	0	
Reconnected to Date:	140	3090		28	335	
Currently Disconnected:	10	44		2	3	
Pending Reconnects:	3	0		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	3	3		0	0	
Gas Off/All Elec:	0	3		0	0	
Vacant:	5	36		2	3	
Technical:	0	0		0	0	
Safety:	0	1		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	1		0	0	
Face to Face Complete:	1	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: December 8, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending: December 6, th.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	1		0	0	
Disconnected to Date:	150	3134		30	338	
Reconnected this week:	0	2		1	0	
Reconnected to Date:	140	3092		28	335	
Currently Disconnected:	10	42		2	3	
Pending Reconnects:	4	1		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	3	3		0	0	
Gas Off/All Elec:	0	3		0	0	
Vacant:	5	34		2	3	
Technical:	0	0		0	0	
Safety:	0	1		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	1		0	0	
Face to Face Complete:	1	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
 Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: December 15, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.
 Reporting for the week ending: December 13, th.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	1		0	0	
Disconnected to Date:	150	3135		30	338	
Reconnected this week:	0	1		0	0	
Reconnected to Date:	142	3093		28	335	
Currently Disconnected:	8	42		2	3	
Pending Reconnects:	2	0		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	3	3		0	0	
Gas Off/All Elec:	0	3		0	0	
Vacant:	1	34		2	3	
Technical:	0	0		0	0	
Safety:	0	1		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	1		0	0	
Face to Face Complete:	1	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: December 22, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending: December 20, th.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	1		0	0	
Disconnected to Date:	150	3136		30	338	
Reconnected this week:	1	4		0	1	
Reconnected to Date:	143	3097		28	336	
Currently Disconnected:	7	39		2	2	
Pending Reconnects:	1	0		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	3	2		0	0	
Gas Off/All Elec:	0	3		0	0	
Vacant:	1	32		2	2	
Technical:	0	0		0	0	
Safety:	0	1		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	1		0	0	
Face to Face Complete:	1	0		0	0	



223 James Avenue • Winnipeg Manitoba Canada • R3B 3L1
Telephone / N° de téléphone : (204) 480-5084 • Fax / N° de télécopieur : (204) 480-5100
tstasiuk@hydro.mb.ca

Date: December 29, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.
Reporting for the week ending: December 27, th.

Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Disconnected this week:	0	0		0	0	
Disconnected to Date:	150	3136		30	338	
Reconnected this week:	0	0		0	0	
Reconnected to Date:	143	3097		28	336	
Currently Disconnected:	7	39		2	2	
Pending Reconnects:	2	0		0	0	

Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
Cust Request :	3	2		0	0	
Gas Off/All Elec:	0	3		0	0	
Vacant:	1	32		2	2	
Technical:	0	0		0	0	
Safety:	0	1		0	0	
Vacant After Oct 1:	0	0		0	0	
RTB Failure:	0	1		0	0	
Face to Face Complete:	1	0		0	0	



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

October 6, 2009

Mr. H. M. Singh
The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated September 30, 2009.

In summary, the report indicates the following:

Winnipeg Rural

Number of Accounts Currently Disconnected:	159	34
Number of Accounts Pending Reconnection:	58	19
Number of Confirmed Vacant Properties:	55	8
Number of confirmed Vacants after Sept 30:	1	0
Number of Potential Vacant Properties:	20	0
Number of Accounts with Safety Concerns:	0	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	0	1
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	3	3
Number of Accounts FTF Complete Cust responsible for Gas Service only:	0	1
Number of Accounts PUB Approved remain off Unauthorized Use:	8	1
Number of Accounts PUB Approved remain off Poor Payment Pattern:	16	1

Since May 15/09 we disconnected a total of 35 Gas services and 2306 Electric services in Winnipeg, and 9 Gas services and 324 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are closely monitoring those 20 accounts which remain Potential Vacants. There are 3 accounts in Winnipeg and 3

accounts in the Rural area that the Gas services remain disconnected from previous years and are being treated as all Electric Services.

Explanations of the accounts are provided on the report for the categories listed in the Summary lists.

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk
Senior Administrative Representative
360-5084

TS

cc Patti Ramage Rosanne Sutton Zena Kavanagh



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

October 15, 2009

Mr. H. M. Singh
The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated October 15, 2009.

In summary, the report indicates the following:

Winnipeg Rural

Number of Accounts Currently Disconnected:	81	13
Number of Accounts Pending Reconnection:	3	1
Number of Confirmed Vacant Properties:	52	8
Number of Potential Vacant Properties:	8	0
Number of Accounts with Safety Concerns:	0	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	0	0
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	2	1
Number of Accounts FTF Complete Cust responsible for Gas Service only:	1	1
Number of Accounts PUB Approved remain off Unauthorized Use:	5	1
Number of Accounts PUB Approved remain off Poor Payment Pattern:	10	1

Since May 15/09 we disconnected a total of 35 Gas services and 2306 Electric services in Winnipeg, and 9 Gas services and 324 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are continuing to monitor those 8 accounts which remain Potential Vacants. There is 1 account in Winnipeg and 1 account in the Rural area that the Gas services remain disconnected from previous years and are being treated as all Electric Services.

Explanations of the accounts are provided on the report for the categories listed in the Summary lists. As well enclosed are the diary remarks of all the Vacants and those accounts where we were given PUB permission to leave the accounts off past the September 30th requirement.

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk
Senior Administrative Representative
360-5084

TS

cc Patti Ramage Rosanne Sutton Zena Kavanagh



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

November 3, 2009

Mr. H. M. Singh
The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated October 31, 2009.

In summary, the report indicates the following:

Winnipeg Rural

Number of Accounts Currently Disconnected:	65	13
Number of Accounts Pending Reconnection:	1	1
Number of Confirmed Vacant Properties:	46	9
Number of Potential Vacant Properties:	7	0
Number of Accounts with Safety Concerns:	0	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	0	0
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	0	1
Number of Accounts FTF Complete Cust responsible for Gas Service only:	1	1
Number of Accounts PUB Approved remain off Unauthorized Use:	3	0
Number of Accounts PUB Approved remain off Poor Payment Pattern:	7	1

Since May 15/09 we disconnected a total of 36 Gas services and 2312 Electric services in Winnipeg, and 9 Gas services and 327 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are continuing to monitor those 7 accounts which remain Potential Vacants. There is 0 accounts in Winnipeg and 1 account in the Rural area that the Gas services remain disconnected from previous years and are being treated as all Electric Services.

Explanations of the accounts are provided on the report for the categories listed in the Summary lists.

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk
Senior Administrative Representative
360-5084

TS

cc Patti Ramage Rosanne Sutton Zena Kavanagh



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

November 30, 2009

Mr. H. M. Singh
The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated November 30, 2009.

In summary, the report indicates the following:

Winnipeg Rural

Number of Accounts Currently Disconnected:	52	7
Number of Accounts Pending Reconnection:	0	0
Number of Confirmed Vacant Properties:	43	6
Number of Potential Vacant Properties:	0	0
Number of Accounts with Safety Concerns:	0	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	0	0
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	0	1
Number of Accounts FTF Complete Cust responsible for Gas Service only:	1	0
Number of Accounts PUB Approved Remain Off	8	0

Since May 15/09 we disconnected a total of 36 Gas services and 2314 Electric services in Winnipeg, and 9 Gas services and 330 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk
Senior Administrative Representative
360-5084

cc Patti Ramage Rosanne Sutton Zena Kavanagh



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

January 4, 2010

Mr. H. M. Singh
The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated December 31, 2009.

In summary, the report indicates the following:

Winnipeg Rural

Number of Accounts Currently Disconnected:	44	7
Number of Accounts Pending Reconnection:	0	0
Number of Confirmed Vacant Properties:	36	6
Number of Potential Vacant Properties:	0	0
Number of Accounts with Safety Concerns:	0	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	0	0
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	0	1
Number of Accounts FTF Complete Cust responsible for Gas Service only:	1	0
Number of Accounts PUB Approved Remain Off	7	0

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk
Senior Administrative Representative
360-5084

cc Patti Ramage Rosanne Sutton Zena Kavanagh



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

October 2, 2008

Mr. H. M. Singh
The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated October 2, 2008.

In summary, the report indicates the following:

<u>Winnipeg</u>	<u>Rural</u>	
Number of Accounts Currently Disconnected:	103	12
Number of Accounts Pending Reconnection:	22	6
Number of Confirmed Vacant Properties:	66	6
Number of Potential Vacant Properties:	1	0
Number of Accounts with Safety Concerns:	3	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	4	0
Number of Accounts Disconnected RTB Failure:	1	0
Number of Accounts Treated as all Electric Services:	3	0
Number of Accounts FTF Complete Cust responsible for Gas Service only:	3	0

This year we disconnected a total of 150 Gas services and 3110 Electric services in Winnipeg, and 30 Gas services and 340 Electric Services in the Rural areas which fall under the PUB Board Order 14/08. The difference in this final Disconnect numbers has been adjusted to reflect actual Combined Gas/Electric Services Disconnected, due to reporting adjustments made.

We are closely monitoring those 4 accounts where customers requested the services remain disconnected. There are 3 accounts in Winnipeg that the Gas services remain disconnected from previous years and are being treated as all

Electric Services.

Explanations of the accounts with Safety, Technical, Customer Request to remain disconnected where Face to Face (FTF) is Complete & Customer is responsible for Gas only, have all been noted on the report.

The Vacant accounts have all been confirmed and the Diary notes are to follow on Monday October 6th, 2008.

The Load Limiter Roster is being developed and will be available later next week.

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk
Senior Administrative Representative
360-5084

TS

cc Patti Ramage Rosanne Sutton



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

November 3, 2008

Mr. H. M. Singh
The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated October 31, 2008.

In summary, the report indicates the following:

Winnipeg Rural

Number of Accounts Currently Disconnected:	64	7
Number of Accounts Pending Reconnection:	7	1
Number of Confirmed Vacant Properties:	46	6
Number of Accounts with Safety Concerns:	1	0
Number of Accounts Cust Request Remain Off:	2	0
Number of Accounts Disconnected RTB Failure:	1	0
Number of Accounts Treated as all Electric Services:	6	0
Number of Accounts DNP after Oct 1 and are Vacant:	1	0

This year we disconnected a total of 150 Gas services and 3127 Electric services in Winnipeg, and 30 Gas services and 338 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are closely monitoring those accounts where customers requested the services remain disconnected.

Explanations of the accounts with Safety, Technical, Customer Request to remain disconnected where Face to Face (FTF) is Complete & Customer is responsible for Gas only, have all been noted on the report.

The Load Limiter Roster has been developed and is continually being updated.

If you have any questions, please don't hesitate to contact me.

Yours truly,
Theresa Stasiuk
Senior Administrative Representative
360-5084

cc Patti Ramage Rosanne Sutton Trevor Buchberger Lois Morrison



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

December 3, 2008

Mr. H. M. Singh
The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated December 1, 2008.

In summary, the report indicates the following:

Winnipeg Rural

Number of Accounts Currently Disconnected:	51	4
Number of Accounts Pending Reconnection:	3	0
Number of Confirmed Vacant Properties:	39	4
Number of Accounts with Safety Concerns:	1	0
Number of Accounts Cust Request Remain Off:	2	0
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	6	0
Number of Accounts Gas Only Completed Face to Face:	1	0

This year we disconnected a total of 150 Gas services and 3133 Electric services in Winnipeg, and 30 Gas services and 338 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are closely monitoring those accounts where customers requested the services remain disconnected.

Explanations of the accounts with Safety, Technical, Customer Request to remain disconnected where Face to Face (FTF) is Complete & Customer is responsible for Gas only, have all been noted on the report.

The Load Limiter Roster has been developed and is continually being updated.

If you have any questions, please don't hesitate to contact me.

Yours truly,
Theresa Stasiuk
Senior Administrative Representative
360-5084

cc Patti Ramage Rosanne Sutton Trevor Buchberger Lois Morrison



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4
Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156
tstasiuk@hydro.mb.ca

January 6, 2009

Mr. H. M. Singh
The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated December 31, 2008.

In summary, the report indicates the following:

Winnipeg Rural

Number of Accounts Currently Disconnected:	45	3
Number of Accounts Pending Reconnection:	2	0
Number of Confirmed Vacant Properties:	35	3
Number of Accounts with Safety Concerns:	1	0
Number of Accounts Treated as all Electric Services:	6	0
Number of Accounts Gas Only Completed Face to Face:	1	0

This year we disconnected a total of 150 Gas services and 3136 Electric services in Winnipeg, and 30 Gas services and 338 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are closely monitoring those accounts where customers requested the services remain disconnected.

Explanations of the accounts with Safety, Technical, Customer Request to remain disconnected where Face to Face (FTF) is Complete & Customer is responsible for Gas only, have all been noted on the report.

The Load Limiter Roster has been developed and is continually being updated.

If you have any questions, please don't hesitate to contact me.

Yours truly,
Theresa Stasiuk
Senior Administrative Representative
360-5084

cc Patti Ramage Rosanne Sutton Trevor Buchberger Lois Morrison