Manitoba Hydro’s organizational structure consists of 10 Business Units. A brief description of the role of each Business Unit is provided below. A diagram of Manitoba Hydro’s Organizational structure is provided in Figure 1 of this Appendix.

**Corporate Group**

The Corporate Group includes the Office of the President & Chief Executive Officer and the Public Affairs Division. The President & Chief Executive Officer leads the Corporation, establishes Corporate policies and practices, and ensures the fulfillment of the Corporation's mandate, mission, and goals. The Public Affairs Division provides specialized communication services geared towards a variety of Corporate-wide projects and issues. The Division produces a wide range of publications for various stakeholders, delivers public open houses, and acts as the official spokespeople for the Corporation.

**General Counsel & Corporate Secretary Business Unit**

The General Counsel & Corporate Secretary Business Unit provides legal, internal audit, insurance and intellectual property services. The Business Unit consists of the Law Division, the Internal Audit Division, the Insurance Services Department, the Human Rights & Respectful Workplace Advisor, the Compliance Officer and the Intellectual Property Officer.

**Corporate Relations Business Unit**

The Corporate Relations Business Unit is responsible for building and maintaining relationships with Aboriginal communities, the Provincial government and across Business Units. The Business Unit brings together several planning, analysis, forecasting and coordinating functions to perform corporate level examinations of subjects or issues that are strategically significant to Manitoba Hydro. The Business Unit consists of the Aboriginal Relations Division, the Corporate Planning & Strategic Review Division, and the Government Relations & Current Issues Department.
Finance & Regulatory Business Unit
The Finance & Regulatory Business Unit promotes fiscal responsibility throughout the corporation and provides professional services to other Business Units and external stakeholders. This Business Unit provides a number of services including management and financial accounting, budgeting and financial forecasting, controllership, development of rates and policies, financial market, debt and investment, cash management, and corporate banking services. The Business Unit is also responsible for corporate risk management, recommending and monitoring the Corporation’s financial targets, external financial reporting, and supporting and providing policy guidance to other Business Units, and subsidiaries of the Corporation. The Finance & Regulatory Business Unit consists of the Corporate Controller Division, the Rates & Regulatory Affairs Division, the Treasury Division, the Corporate Risk Management Department, the Financial Planning Department and Subsidiary Operations.

Generation Operations Business Unit
Generation Operations provides for the current and future supply of electricity to Manitobans, as well as marketing and selling electricity to export customers in both Canada and the US. This Business Unit plans, designs, operates and maintains 15 hydraulic generating stations, 2 thermal generating stations, and a number of water control structures. Generation Operations is also responsible for optimizing the use of its facilities within the interconnected, international electricity market to achieve the lowest reasonable cost to Manitoba electricity customers, while giving due regard to the environment, safety, and reliability. The Business Unit consists of the Engineering Services Division, the Generation North Division, the Generation South Division, the Power Planning Division, and the Power Sales & Operations Division.

Major Capital Projects Business Unit
The Major Capital Projects Business Unit is responsible for managing the licensing, design, procurement, construction, commissioning, and labour relations associated with major projects, including the Keeyask Generating Station, the Bipole III converter stations and transmission line, and the Pointe du Bois spillway reconstruction. The Business Unit consists of the Bipole III Project Division, the New Generation Construction Division, the Licensing & Relationship Management Division, and the Portfolio Projects Management Division.
Transmission Business Unit
The Transmission Business Unit plans, designs, constructs, operates, and maintains transmission facilities throughout the province and provides licensing and environmental assessment services, and detailed system planning analysis. In addition, the Business Unit is responsible for HVDC systems, and for the installation and maintenance of electrical apparatus in stations. Moreover, the Business Unit is responsible for real-time operation and reliability of the power grid and provides transmission services to third party open-access transmission customers. The Transmission Business Unit consists of the Apparatus Maintenance Division, the HVDC Division, the Transmission Construction & Line Maintenance Division, the Transmission Planning & Design Division, and the Transmission System Operations Division.

Customer Service & Distribution Business Unit
The Customer Service & Distribution Business Unit (CS&D) provides Manitoba customers with safe, reliable, economical, and innovative energy products and services through the engineering, construction, operation and maintenance of Manitoba Hydro’s natural gas and electrical distribution network (66kV and below). The Business Unit plans for the long-term necessary capacity to accommodate customer growth. Moreover, the Business Unit improves the distribution system through asset replacements and system upgrades. The Business Unit consists of the Customer Service Operations South Division, the Customer Service Operations Winnipeg & North Division, the Distribution Engineering & Construction Division, and Business Support & Capital Asset Management Division.

Customer Care & Energy Conservation Business Unit
The Customer Care & Energy Conservation Business Unit provides energy services and support to meet the needs of customers within Manitoba, captures Demand Side Management opportunities, and secures the natural gas needs of the province. This Business Unit is the primary contact between Manitoba Hydro and its domestic customers. The Customer Care & Energy Conservation Business Unit includes the Business Communications Department, the Business Support Services Division, the Consumer Marketing and Sales Division, the Gas Supply Division, the Industrial & Commercial Solutions Division, the Power Smart Planning, Evaluation, & Research Department, and the Affordable Energy Department.
Human Resources & Corporate Services Business Unit

The Human Resources & Corporate Services Business Unit provides services in the areas of human resources, information technology (IT), workplace health and safety, and environmental management. The Business Unit consists of the Human Resources Division, the IT Division, the Workplace Safety & Health Division, the Corporate Services Division, and the Corporate Environmental Management Department.