

Number of Customers by Customer Class

	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Forecast	Forecast
1	Average number of customers in the year								
2									
3									
4	System Supply								
5	221,449	227,627	230,977	233,497					
6	15,765	15,930	16,097	16,325					
7	6,789	6,867	6,979	7,352					
8	59	58	64	76					
9	1	1	1	1					
10	30	30	29	22					
11									
12	Fixed Price Supply								
13	398	368	323	223					
14	12	11	9	7					
15	43	46	39	19					
16									
17	Western Transportation Service								
18	19,997	15,728	14,565	14,405					
19	1,040	892	830	748					
20	1,063	1,016	993	751					
21	28	27	25	22					
22	1	1	1	1					
23	7	7	5	2					
24									
25	Transportation Service								
26	-	-	-	-					
27	5	5	5	5					
28	6	6	6	6					
29	3	3	3	2					
30	2	2	2	2	2	2	2		
31	1	1	1	1	1	1	1		
32									
33	Total Customers	266,699	268,625	270,953	273,465	275,728	277,899	280,509	

Volumes by Customer Class

		2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
		Actual	Actual	Actual	Actual	Actual	Actual	Actual	Forecast	Forecast
1	Volumes are stated in 10 ³ m ³									
2										
3										
4	System Supply									
5	SGS Residential	470,402								
6	SGS Commercial	74,830								
7	Large General Service	362,218								
8	High Volume Firm	72,216								
9	Mainline Firm	2,296								
10	Interruptible Sales	67,493								
11										
12	Fixed Price Supply									
13	SGS Residential	851								
14	SGS Commercial	64								
15	Large General Service	3,291								
16										
17	Western Transportation Service									
18	SGS Residential	36,555								
19	SGS Commercial	5,704								
20	Large General Service	75,029								
21	High Volume Firm	37,594								
22	Mainline Firm	10,072								
23	Interruptible Sales	18,153								
24										
25	Transportation Service									
26	Large General Service	-								
27	High Volume Firm	36,597								
28	Mainline Firm	114,253								
29	Interruptible Sales	16,689								
30	Power Stations	17,048								
31	Special Contract	444,686								
32										
33	Total Volumes	1,866,039	2,048,626	2,279,682	2,070,902	1,846,425	1,986,482	2,048,790		

Average Use % Change

	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Forecast	Forecast
1									
2									
3									
4									
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